

General conditions of supply:

1. Acceptance of order: if nothing is received within three days of receiving the order, our order will be considered by us to have been fully accepted by you
2. The materials ordered must be accompanied by a delivery note, or other similar document with the order number, product code, your declaration of conformity and everything specifically requested in the order itself. The material must be appropriately packaged and labeled in order to prevent damage or mixing. Supplies that do not comply with the above will be rejected.
3. If expressly requested, the products supplied must be traceable to the origin with the relevant conformity documentation required
4. Supply or construction to specification or drawing: no drawing or specification may be provided by you to third parties without our specific approval. In this case, after our approval, the same specifications must be brought to the sub-supplier.
5. Chemical and/or hazardous materials: unless otherwise specified, the products or parts must be delivered in compliance with the current European and National regulations, e.g. REACH RoHS in the relevant updates.
6. The supplier undertakes (upon prior notice) to make audits possible by the customer or his representative in order to verify the processing of the order in question.
7. All products subject to expiry must have a residual life of at least 75% of the total. Furthermore, the expiry and/or manufacturing date must be appropriately indicated on the packaging.
8. The supplier undertakes to:
  - implement a quality management system;
  - use IF REQUIRED external suppliers defined by the customer - or authorized, including process sources (for example, special processes);
  - inform the organization of non-compliant processes, products or services and obtain approval for their disposal;
  - prevent the use of unapproved parts by purchasing exclusively from approved or qualified suppliers or in any case official sources.
  - Transfer applicable requirements, including customer requirements, to external suppliers;
  - Retain documented information, including retention periods and requirements for deletion,
    - Ensure the right of access by the organization, their customers and authorities to applicable areas of the infrastructure and applicable documented information, at any level of the supply chain

Immediately report to the customer and interested parties any possible defects, malfunctions or unairable conditions

- ensure that people are aware

• of their contribution to product or service compliance;

• of their contribution to product safety;

• of the importance of ethical behavior.

Jurisdiction: any disputes will be under the jurisdiction of the court of Milan and the applicable Italian and European laws.

Rev.1 of 01.30.2020

The General Management